

Specifics:

Bitte weisen Sie Ihr Fahrpersonal darauf hin, dass die tatsächlich geladene Packstückanzahl mit der Anzahl in den Frachtpapieren übereinstimmen muss! Über etwaige Abweichungen sind wir unverzüglich zu informieren!

Please tell your driver, to inform you, as soon as the quantity of loaded pallets isn't corresponding with the documents. We are to be informed immediately at any given deviation!



downtime:

3 hours are free at the loading/unloading location, each additional hour will be compensated at 30€/hour. On working days (Monday to Friday, Saturday only by arrangement), a daily flat rate of a maximum of €300 is compensated.

Pallet exchange:

Provided that it has been agreed, the carrier is responsible for the exchange of the packing and loading aids used in the transport at the loading and unloading sites of the same kind and quality or, to the extent that this is not possible for the carrier at the loading site, for the exchange at the unloading site and the return of the packing and loading aids of the same kind and quality used in the transport to the loading site. The return is at the carrier's expense.

If the unloading site refuses to release packaging and loading materials, the carrier must first obtain instructions from the client. The exchange of packaging materials does not fall under the responsibility of the carrier without having the "non-exchange" properly confirmed by the unloading site. If the obligation to exchange does not cease to apply, a charge of 20 € per missing pallet or 120 € per missing mesh box will be invoiced. Additionally, a processing fee of 30 € will be charged. There is a period of 14 days for pallet returns.

Ablieferbelege:

The entrepreneur commits to sending us CMR, complete delivery notes (each page!), as well as pallet slips indicating whether or not an exchange has taken place. Should a page of a delivery note be missing, we reserve the right to settle the freight only when the missing document is submitted! This applies to all shipments the entrepreneur undertakes for us.

We request clear quality for scans/photos of the documents. Blurry files will not be considered as delivery receipts! DPL-Notes are to be sent to us in the original by post.

Please send the delivery receipts as well as the acknowledged delivery notes directly after delivery, but no later than 7 working days after receipt to: Buchhaltung@spedition-koper.de

If we do not receive any documents within this time frame, we reserve the right to withhold a penalty of €30 from your freight price.

Freight payment:

The freight payment is made within 45 days of receipt of the invoice, upon the presentation of the acknowledged, complete, and legible delivery notes, CMR, and pallet documents. A prerequisite for the payment of the freight is the presentation of duly issued receipts from the recipients (stamp, date, and legible signature, if applicable in uppercase letters).

Minimum wage:

The contractor commits to strictly comply with and adhere to the laws and regulations of the Federal Republic of Germany with regard to the employment of employees. This expressly applies in particular to the Minimum Wage Act. The contractor is obligated to pay compensation to the client for any violations of these provisions and to fully indemnify the client against the consequences of legal infringements.

Contact details of the accounting department:

Fax: +4962364498124

E-Mail: Buchhaltung@spedition-koper.de

Telephone: +4962364498118 | +4962364498115 | +4962364498126

Contact details of the pallets department:

E-Mail: palettenkonto@spedition-koper.de
Telephone: +4962364498123

Vehicle requirements:

The vehicle must be in a clean and technically/visually impeccable condition. For tarpaulin vehicles, all side boards/props must be present. Adequate tie-down straps, tensioning devices, and anti-slip mats must be carried for load securing. Please also note that a fire extinguisher is required for LQ.

We would like to remind you once again that you are also independently obligated to comply with all statutory requirements in the current situation.

The protection of customers is considered agreed upon.

The contractor agrees to pay a contractual penalty of €10,000.00 in each individual case in the event that he or third parties commissioned by him offer the customer transport services or other freight-related services within two years after the end of the respective contract.

Further agreements:

The carrier confirms that he can carry out the agreed tour(s) without violating the working time regulations for driving personnel (social regulations). The contractor will sufficiently insure his liability, particularly by obtaining the following insurances:

a) Motor vehicle liability insurance

The coverage amounts are specified in Section 8.1 of the General Terms and Conditions for Transport Services (AVB), as of April 1, 2007.

b) Commercial General Liability Insurance

The carrier is obliged to provide the load securing equipment (minimum 14 tie-down straps, anti-slip mats, etc.) themselves.

c) Goods Damage Liability Insurance

The carrier assures that they possess the necessary permits and certificates. The truck driver must present identification, a valid ADR certificate, driver's license, etc., upon request.

The carrier confirms to comply with all foreign trade regulations and to refrain from maintaining connections with individuals and organizations that are subject to restrictive measures for combating terrorism or other foreign trade sanctions. Additionally, the latest version of our general terms and conditions applies.

Furthermore, the latest versions of the ADSp (as of 2017) apply to orders within Germany, as well as the latest version of the CMR (as of 2022) for orders that cross at least one national border.

In case of parking and leaving the vehicle, particularly in compliance with driving and rest times as well as over the weekend, monitored parking spaces or secured private areas should be sought if possible. The parked vehicle must be locked and secured, and the parking location should be monitored and checked during the parking period.

TRANSHIPMENTS ARE GENERALLY PROHIBITED AND MAY ONLY BE CARRIED OUT WITH OUR WRITTEN PERMISSION.

The order is considered legally binding as soon as no written objection has been received from the opposing party within one hour. A signature is not required for its legal validity.